

Business Ethics Tutorial

J. N. Hooker

*Tepper School of Business
Carnegie Mellon University*

May 2012

Session 2.

Rational Choice Part I

Rational choice, Part I

- Rational Choice
- Caveats
- **Condition for rational choice:**
 - Have a consistent rationale
- Jennifer's job

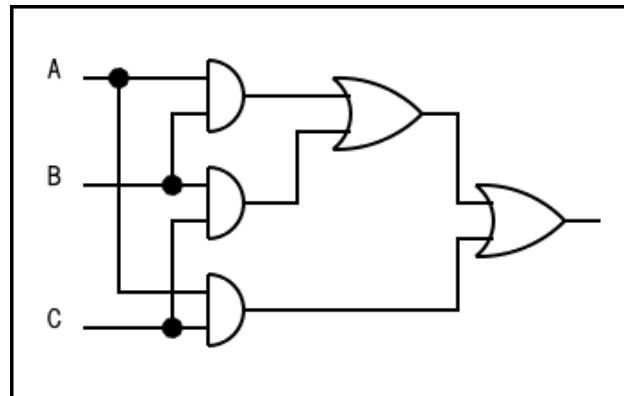
Rational choice

- Ethics is about making the **right decision**.
 - **Not** about judging you, or saying you are good or bad.
 - It says that the **right** choice is a **rational** choice.



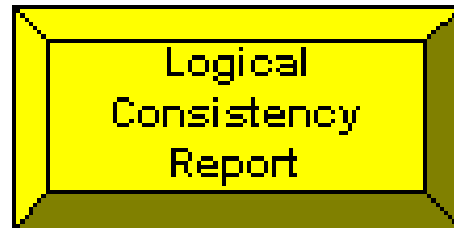
Rational choice

- Neglecting the interests of others is **irrational**.
 - Not because it may eventually damage your own interests...
 - But because it is **logically inconsistent**.



Rational choice

- Necessary conditions for rational choice:
 - Have a consistent rationale.
 - Be consistent with your goals.
 - Be consistent with who you are.



Caveats

- These conditions don't mean much until you start applying them.
 - It's like physics class.
 - You have to do the exercises.

$$\oint \mathbf{E} \cdot d\mathbf{A} = q / \epsilon_0$$

$$\oint \mathbf{B} \cdot d\mathbf{A} = 0$$

$$\oint \mathbf{E} \cdot d\mathbf{S} = -d\Phi_B / dt$$

$$\oint \mathbf{B} \cdot d\mathbf{S} = \mu_0 i + \mu_0 \epsilon_0 d\Phi_E / dt$$

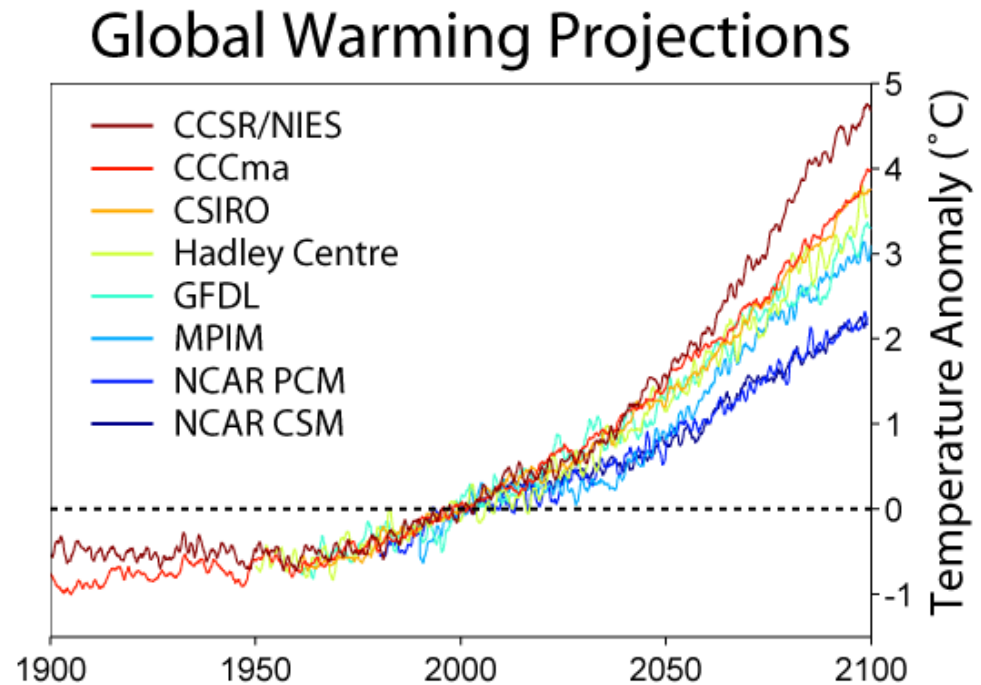
Caveats

- There are no instant answers.
 - As in any other field.
 - Training and experience are necessary.
 - You don't learn differential equations in a 20 minute session.

$$\begin{aligned}
 \frac{\partial N}{\partial t} = & (b - d)N + \frac{c}{3\sigma} \left[\frac{\partial^2 N}{\partial x^2} + \frac{\partial^2 N}{\partial y^2} + \frac{\partial^2 N}{\partial z^2} \right] + \sqrt{(b + d)N} \frac{\partial^4 \tilde{W}(t, x, y, z)}{\partial t \partial z \partial y \partial x} \\
 & - \frac{\partial}{\partial x} \left[\sqrt{J_x^+} \frac{\partial^3 W(t, y, z; x)}{\partial z \partial y \partial t} \right] + \frac{\partial}{\partial x} \left[\sqrt{J_x^-} \frac{\partial^3 \tilde{W}(t, y, z; x)}{\partial z \partial y \partial t} \right] \\
 & - \frac{\partial}{\partial y} \left[\sqrt{J_y^+} \frac{\partial^3 W^*(t, x, z; y)}{\partial z \partial x \partial t} \right] + \frac{\partial}{\partial y} \left[\sqrt{J_y^-} \frac{\partial^3 \tilde{W}^*(t, x, z; y)}{\partial z \partial x \partial t} \right] \\
 & - \frac{\partial}{\partial z} \left[\sqrt{J_z^+} \frac{\partial^3 W^{**}(t, x, y; z)}{\partial y \partial x \partial t} \right] + \frac{\partial}{\partial z} \left[\sqrt{J_z^-} \frac{\partial^3 \tilde{W}^{**}(t, z, y; x)}{\partial y \partial x \partial t} \right], \tag{3.32}
 \end{aligned}$$

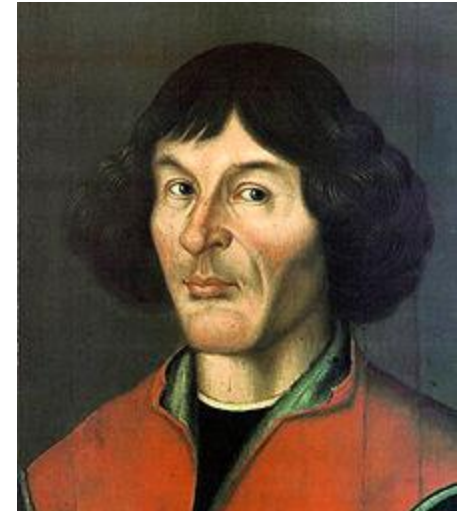
Caveats

- There is controversy in every field.
- This doesn't mean there is no right or wrong.
 - There are good arguments and bad ones.



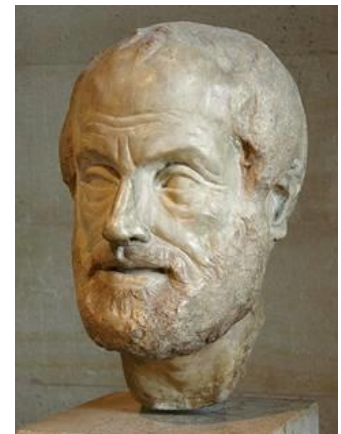
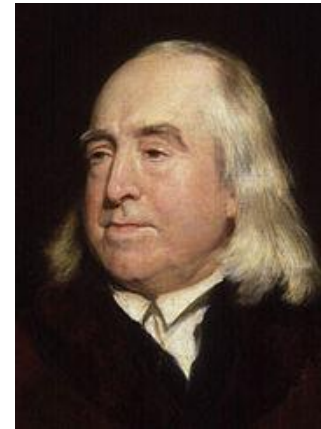
Caveats

- My advice: set aside what you may have heard about ethical theories.
 - Some of it is wrong.
 - Some of it is a historical snapshot.
 - Kant was historically important, but so was Copernicus.
 - We have moved beyond their work.



Caveats

- This is not a choice of different “frameworks.”
 - Deontological
 - Consequentialist
 - Virtue ethics
- It is a single framework.
 - An ethical choice must meet multiple consistency tests.



Have a consistent rationale

Basic idea

- Basic premise: we always act for a **reason**.
 - Every action has a rationale.

Basic idea

- Basic premise: we always act for a **reason**.
 - Every action has a rationale.
- **Corollary:** If a reason justifies an action for **me**, it justifies the same action for **anyone** to whom the reasons apply.



Basic idea

- When I make a decision for myself, I make a decision for **anyone** to whom my reasons applies.
 - Otherwise they don't really justify the act.

Basic idea

- I steal a watch because I would like to have it.



Basic idea

- I steal a watch because I would like to have it.
- If this is sufficient reason for me, it is sufficient reason for anyone.



Basic idea

- I steal a watch because I would like to have it.
- If this is sufficient reason for me, it is sufficient reason for anyone.
 - If not, then perhaps it is because some people think they will get caught.
 - Then part of my reason is that I don't think I will get caught.
 - Let's assume the security at this shop is relaxed.



Generalization test

- So my reasons for stealing the watch are:
 - I want the watch.
 - I don't think I will get caught.
- Then I am deciding that all who want a watch and don't think they will get caught should steal one.

Generalization test

- But if all these people steal watches, the reasons for stealing no longer apply.
 - The shop will stop selling watches, or perhaps go out of business.
 - Or it will tighten security, and people will get caught.

Generalization test

- I am not saying that all these people will actually steal watches.
 - But I am committed to saying that they should steal a watch.
 - If they do, then the reasons for stealing no longer apply.
 - The reasons for the theft are **inconsistent with the assumption that people act on them.**

Generalization test

- Generalization test:
 - The reason for your action must be consistent with the assumption that everyone with the same reason acts the same way.

Generalization test

- What is the generalization test is **not**:
 - It is **not** whether I would **want** others to act the same way.
 - The test is **logical**, not psychological.

Generalization test

- What is the generalization test is **not**:
 - It is **not** whether I would **want** others to act the same way.
 - The test is **logical**, not psychological.
 - It is **not** the “Golden Rule.”
 - It is far more comprehensive.



Generalization test

- What is wrong with **cheating on an exam**?
- Assume:
 - My cheating benefits myself but doesn't hurt others (instructor doesn't "curve" grades).
 - I know how to cheat without getting caught.
- What are the reasons for cheating?
 - I will get a better grade.
 - I will benefit from the good grade.

Generalization test

- Almost everyone has these same reasons to cheat.
 - But if everyone acts on these reasons, they will all get A+.
 - Grades will become meaningless.
 - No one will benefit from better grades.
 - The reasons to cheat will no longer apply.
- Cheating fails the generalization test.

Corollary

- Avoid action that, if generally adopted, would **undermine** a practice it **presupposes**.
 - Generalized cheating undermines the grading system it presupposes.
 - Generalized theft undermines the lax security that makes theft possible.
 - Not every unethical act violates this corollary.

Corollary

- Don't be a **free rider** on the efforts of others.
 - Thief is a free rider on system supported by good behavior of others.
 - Cheater is a free rider on system supported by honesty of others.



Corollary

- Avoid action that, if generally adopted, would **defeat the purpose** of the action.
 - If everyone who could benefit from better grades cheated, they would not be able to make better grades by cheating.
 - If everyone who wants a new watch stole one, they would not be able to steal one.

What is the real reason?

- Gertrude Grosvenor says:
 - I'm stealing the watch because I want it, I can get away with it, and my name is Gertrude Grosvenor.
 - This is generalizable.
- Two problems with this:
 - It's not Gertrude's rationale.
 - It's not a rationale.

What is the real reason?

- The reasons must be necessary and sufficient.
 - “I am Gertrude Grosvenor” isn’t **necessary**.
 - She would steal the watch if her name were different.
 - “I can get away with stealing a watch” isn’t **sufficient**.
 - I must also want the watch.
- The **scope** of the action must be correctly identified.

Jennifer's job

- While interviewing for jobs, business student Jennifer learns about an attractive opening.
 - Glamour Finance Inc. in New York City.
 - The job is perfect for her.
 - The firm is enthusiastic about her.



Jennifer's job

- While interviewing for jobs, business student Jennifer learns about an attractive opening.
 - Glamour Finance Inc. in New York City.
 - The job is perfect for her.
 - The firm is enthusiastic about her.
 - Shortly after her interview, there is a global credit freeze.



Jennifer's job

- Meanwhile Jennifer receives other, less attractive offers.
 - Her classmates are bragging about their jobs.
 - Her parents are asking questions.

Jennifer's job

- Meanwhile Jennifer receives other, less attractive offers.
 - Her classmates are bragging about their jobs.
 - Her parents are asking questions.
- She accepts a job with Midwest Consulting in Cleveland, Ohio.



Jennifer's job

- Several weeks later, Glamour Finance resumes hiring and offers Jennifer the job.
 - Jennifer hesitates.
 - Her friends urge her to get real and take the job.



Jennifer's job

- Jennifer's reason for breaking the contract is to get a better job contract.
 - If everyone broke job contracts to get a better one, contracts would be pointless.
 - Jennifer wouldn't be able to get a job contract, better or otherwise.
 - Breaking the contract is **not generalizable**.



Jennifer's job

- Think about it...
 - The whole point of having contracts is that we keep them when it **doesn't** benefit us to keep them.
 - If we only keep contracts when it benefits us, then there is no need for contracts.
 - We can just do what benefits us.



Jennifer's job

- A possible escape:
 - Employment contracts generally allow the employee to resign after giving notice.
 - Isn't it perfectly legal for Jennifer to give notice *now*?
- Or maybe the contract doesn't promise employment.
 - Contains "employment at will" language.

Jennifer's job

- There is more going on here than just a legal contract.
 - There is a **job market**.
 - Jobs are offered and accepted.
- This won't work if we never know when a job is offered or accepted.
 - Like an auction that never ends.

Jennifer's job

- How long must Jennifer work for Midwest?
 - For **the time being**.
 - Similarly, Midwest promised to employ Jennifer for the time being.
 - Accepting a job means, “I have decided which job to take.”
 - Hiring someone means, “We have decided whom to hire.”

Jennifer's job

- Suppose Midwest agrees to **release** Jennifer from her contract.
 - Perhaps they found someone else they like better.
 - Or they would rather not hire someone who wants to work somewhere else.
 - Nullifying contracts by **mutual agreement** is generalizable.

Jennifer's job

- Suppose Midwest agrees to **release** Jennifer from her contract.
 - Perhaps they found someone else they like better.
 - Or they would rather not hire someone who wants to work somewhere else.
 - Nullifying contracts by **mutual agreement** is generalizable.
 - But Midwest must **voluntarily** release Jennifer from the contract.

Jennifer's job

- But suppose Jennifer can make a much more valuable contribution at Glamour.
 - Can this override the generalization test?
 - We will come back to this.

Next

Rational Choice, Part II.